

## Supplier Payment Practice Report

The following statement provides information on Lindsell Train Limited's payment practices information for the period from 1 February 2023 to 31st July 2023 (the Reporting Period).

### Payment statistics

Average time taken to pay invoices: 12 days

#### Invoices paid:

- within 30 days: 96%
- in 31 to 60 days: 4%
- in 61 days or more: 0%
- Invoices due but not paid within agreed terms: 4%

### Payment terms

Standard payment period for qualifying contracts - 30 days

### Standard payment terms

Lindsell Train's ("LTL") standard payment terms are to pay correctly issued and valid invoices from suppliers we deal with within thirty calendar days from the date of receipt unless specifically agreed otherwise in writing between the supplier and LTL. If there is an agreed payment terms over 30 day period, the maximum contractual payment period shall be no more than 60 calendar days. To ensure prompt payment, supplier invoices should be emailed to [info@lindselltrain.com](mailto:info@lindselltrain.com) and [finance@lindselltrain.com](mailto:finance@lindselltrain.com). All invoice related queries should be addressed to [finance@lindselltrain.com](mailto:finance@lindselltrain.com).

**Were there any changes to the standard payment terms in the reporting period?** - No

**Maximum contractual payment period agreed** - 60 days

**Any other information about payment terms** - N/A

### Dispute resolution process

LTL aims to resolve queries and disputes on a timely basis. If any amount of the invoice received by LTL is disputed, LTL shall inform the supplier of the grounds for such dispute within fourteen calendar days following the receipt of the service rendered or goods delivered. The supplier can escalate the dispute by emailing [finance@lindselltrain.com](mailto:finance@lindselltrain.com) with a copy of invoice and correspondence to date in respect of the dispute and providing an outline of the issues. The finance department will escalate the information to facilitate a resolution where possible. LTL shall not pay the disputed invoice until resolution. If a dispute cannot be resolved after communications with the supplier, legal advice will be sought.



## **Other payment information**

**Has this business signed up to a code of conduct or standards on payment practices? If so, which?**

No

**Does this business offer e-invoicing in relation to qualifying contracts? - No**

**Does this business offer supply chain finance? - No**

**Under its payment practices and policies, can this business deduct sums from payments under qualifying contracts as a charge for remaining on a supplier list? - No**

**During the reporting period, did the business deduct sums from payments as a charge for remaining on a supplier list? - No**

**Linsell Train Limited**

**August 2023**

